COVID-19 Shelter Resources

Planning for the Event

Pre-Planning

- Pre-Landfall Congregate Shelter Operations in a COVID-19 Pandemic-ARC Pre-LandfallShelterOperationsCOVID-19Pandemic.pdf
- NC Emergency Management Hurricane Season 2020 Big 8 Shelter Recommendations https://files.nc.gov/ncdps/documents/files/Hurricane-Season-2020-Big-8-Sheltering-Recommend.pdf
- NC Board of Nursing and Office of Emergency Medical Services Joint Position Statement on Alternative Practice Settings for EMS Personnel https://www.ncbon.com/vdownloads/position-statements-decision-trees/ems-statement.pdf
- Mass Care Activities in Sheltering in the COVID Environment-Congregate Shelters Overview video- ARC Overview Video-Congregate Shelters
- Mass Care/Emergency Assistance Pandemic Planning Considerations https://www.fema.gov/media-library-data/1591805537743-dd381cfb5c45eea9999dac1637815716/MCEA_Pandemic_Planning_Considerations_Guide_508.pdf
- Managing Non-Congregate Shelters in the COVID Environment https://www.youtube.com/watch?v=xc-2miyuR7c
- COVID-19 Pandemic Operational Guidance All-Hazards https://www.fema.gov/media-collection/covid-19-pandemic-operational-guidance-all-hazards

Checklists

- COVID-19 Operational Decision-Making/Shelter Facility Opening Checklist https://files.nc.gov/ncdhhs/documents/files/dss/dcdl/programcompliance/PC-01-2020a1.pdf (Checklist)
- Non-Congregate Shelter Accessibility Checklist: COVID-19 Non-Congregate Sheltering- American Red Cross (ARC) Non-CongregateShelterAccessibilityChecklist.pdf
- Interim Coronavirus Disease 2019 (COVID-19) Guidance for Homeless Shelters and Service Providers Checklist https://files.nc.gov/ncdhhs/documents/files/covid-19/NC-Interim-Guidance-for-Homeless-Shelters-and-Service-Providers.pdf

Forms

- ARC Shelter Forms via National Mass Care Strategy website:
https://nationalmasscarestrategy.org/american-red-cross-shelter-forms/

General Shelter Guidance

- National Mass Care Strategy
http://nationalmasscarestrategy.org/

- CDC COVID-19 https://www.cdc.gov/coronavirus/2019-ncov/index.html

- CDC Interim Guidance for General Population Shelters During COVID-19 Pandemic https://www.cdc.gov/coronavirus/2019-ncov/downloads/Guidance-for-Gen-Pop-Disaster-Shelters-COVID19.pdf

- COVID-19 Non-Congregate Sheltering Framework- American Red Cross (ARC) COVID19Non-CongregateShelteringFramework.pdf

- FEMA - COVID-19 Pandemic: Non-Congregate & Congregate Sheltering FAQ (#11-12) with guidelines on length of operations https://www.fema.gov/news-release/2020/03/31/coronavirus-covid-19-pandemic-non-congregate-sheltering

Public Information

- Public health and emergency response professionals have advice to help you safely prepare, evacuate, and shelter for severe storms while protecting yourself and others from COVID-19 https://www.cdc.gov/disasters/hurricanes/covid-19/prepare-for-hurricane.html

- Prepare Your Health for the 2020 Hurricane Season https://blogs.cdc.gov/publichealthmatters/2020/05/hurricane-season/

- Fact Sheet: Protect Yourself from Animal- and Insect-Related Hazards After a Disasters https://www.cdc.gov/disasters/animalhazards/facts.html

- Coping with a Disaster or Traumatic Event https://emergency.cdc.gov/coping/index.asp

- "Coronavirus and Safety Tips for Everyone"- printable fact sheets for display https://www.redcross.org/get-help/how-to-prepare-for-emergencies/types-of-emergencies/coronavirus-safety.html

- Spanish https://www.redcross.org/cruz-roja/obtener-ayuda/tipos-de-emergencias/consejos-de-seguridad-para-coronavirus.html

- ARC Shelter Welcome Letter https://files.nc.gov/ncdhhs/documents/files/dss/dcdl/programcompliance/PC-01-2020a3.pdf

- COVID-19 Printable Posters https://www.cdc.gov/coronavirus/2019-ncov/communication/print-resources.html?Sort=Date%3A%3Adesc

- Personal Hygiene and Handwashing After a Disaster or Emergency (handwashing stations) https://www.cdc.gov/disasters/floods/sanitation.html Spanish https://www.cdc.gov/es/disasters/floods/sanitation.html
- Going to a Public Shelter During Covid-19 https://www.cdc.gov/disasters/hurricanes/covid-19/public-disaster-shelter-during-covid.html Spanish https://www.cdc.gov/es/disasters/hurricanes/covid-19/public-disaster-shelter-during-covid.html
- Printable Information in English and Spanish for COVID-19 Education in Shelters https://covid19.ncdhhs.gov/materials-resources/social-media-toolkit-covid-19
- COVID-19 Prevent and Protect Flyers https://covid19.ncdhhs.gov/materials-resources/prevent-and-protect-media-toolkit
- COVID-19 - 3Ws Printable Flyers https://covid19.ncdhhs.gov/materials-resources/know-your-ws-wear-wait-wash

Training

- Available Training Through American Red Cross (ARC) for Mental Health First Aid https://www.redcross.org/take-a-class/coronavirus-information/psychological-first-aid-online-course
- Shelter Fundamentals - ARC http://www.riema.ri.gov/berhodyready/files/Shelter_Fundamentals_Powerpoint.pdf
- Educational Materials by Topic https://www.cdc.gov/disasters/hurricanes/educationalmaterials.html

Americans with Disabilities Act (ADA) Compliance

- ADA checklist for emergency shelters https://www.ada.gov/pcatoolkit/chap7shelterchk.htm#intro
- The ADA and Emergency Shelters: Access for All in Emergencies and Disasters https://www.ada.gov/pcatoolkit/chap7shelterprog.htm

Response and Management

Cleaning and Disinfecting

- Cleaning and Disinfecting Solutions and Procedures to control COVID-19- NC DHHS EH memo March 20, 2020 https://ehs.ncpublichealth.com/docs/covid19/ChildCareandSchoolGuidance-COVID-19-03202020.pdf
- Guidelines for Evacuation Center Play Areas https://www.cdc.gov/disasters/evacplayareas.html

Diapering and Diaper Stations

- Planning Checklist for Diapering Stations in Shelters – building, stocking and resident education
  https://www.cdc.gov/healthywater/emergency/hygiene-handwashing-diapering/diapering-planning-shelters.html
  Fact Sheet – English
  https://www.cdc.gov/healthywater/emergency/pdf/diapering-in-emergency-settings-checklist508c.pdf
  Fact Sheet – Spanish
  https://www.cdc.gov/healthywater/emergency/pdf/diapering-in-emergency-settings-checklist-esp-p.pdf
- Safe and Healthy Diapering for Emergency Settings
  https://www.cdc.gov/healthywater/emergency/hygiene-handwashing-diapering/diapering-emergency-settings.html
  Spanish https://www.cdc.gov/healthywater/emergency/es/hygiene-handwashing-diapering/diapering-emergency-settings.html

Dialysis

- Resources for patient on dialysis during COVID-19
  https://www.kidneyfund.org/coronavirus/pdf/patient-resource-guide-for-covid-19.pdf
- What to do in an emergency if you need Dialysis
  https://www.cdc.gov/kidneydisease/publications-resources/featured-articles/emergency-dialysis.html

Emergency Response Resources

- The National Institute for Occupational Safety and health (NIOSH) key messages associated to the multiple hazards related to storms, floods and hurricanes https://www.cdc.gov/niosh/topics/emres/flood.html

Environmental Health

- NC Shelter Assessment Form used by EH:
  https://epi.dph.ncdhhs.gov/phpr/docs/NCShelterEnvironAssessForm.pdf
- The Centers for Disease Control and Prevention (CDC) Environmental Health Assessment Form for Disaster Shelters during emergencies and disasters https://emergency.cdc.gov/shelterassessment/
  https://emergency.cdc.gov/shelterassessment/pdf/Shelter_Assessment_F508.pdf
- Environmental Health Emergency Preparedness and Recovery Guidance Manual- NCDPH
  https://ehs.ncpublichealth.com/faf/food/fd/docs/EH-PreparednessManual-Final.pdf

- Cleaning and Disinfecting Solutions and Procedures to control COVID-19- NC DHHS EH memo March 20, 2020: https://ehs.ncpublichealth.com/docs/covid19/ChildCareandSchoolGuidance-COVID-19-03202020.pdf

Feeding, Food Handling, & Food Safety

- Feeding in COVID-19 Non-Congregate Shelters - ARC FeedingCOVID-19Non-CongregateShelters.pdf
- How to Prepare Boxed Lunches covid19/BoxedLunchGuidance.pdf
- Resource to Post in Shelter https://ehs.ncpublichealth.com/docs/covid19/COVID-19-RestaurantTakeoutGuidance.pdf
- COVID-19 and Food Safety FAQ https://foodsafety.ces.ncsu.edu/wp-content/uploads/2020/03/Takeout_COVID-19_Flyer_032320.pdf?fwd=no
- Emergency Preparedness and Resources: Food Safety https://ehs.ncpublichealth.com/docs/covid19/FoodSafetyFlyer-032020.pdf

Infection Control

- Infection Control Guidance for Community Evacuation Centers Following Disasters https://www.cdc.gov/disasters/commshelters.html
- How to Prevent the Spread of Respiratory Illnesses in Disaster Evacuation Centers https://www.cdc.gov/disasters/disease/respiratoryic.html
- Disaster Health Services Procedures in COVID-19 Congregate Shelters- ARC Guidance for Isolation Care in a Shelter DisasterHealthServicesDHSResponsibilitiesCOVIDCongregateShelters- IsolationGuidance.pdf
- NC DHHS Interim Guidance for Hotels Providing Isolation and Quarantine Housing https://files.nc.gov/ncdhhs/documents/files/covid-19/NC-Interim-Guidance-for-Hotels-Providing-Quarantine-Isolation-Housing.pdf
- Guidelines for the Management of Acute Diarrhea After a Disaster https://www.cdc.gov/disasters/disease/diarrheaguidelines.html
- Guidelines for Evacuation Center Play Areas https://www.cdc.gov/disasters/evacplayareas.html

Medical Management, First Aid, & Wound Management

- Emergency Wound Management for Healthcare Professionals https://www.cdc.gov/disasters/emergwoundhcp.html
- Emergency Wound Care After a Natural Disaster – wound care first aid for residents. Contains a print and go fact sheet https://www.cdc.gov/disasters/woundcare.html

- Medical Management and Patient Advisement After a Disaster – resource list of guidance documents.
  https://www.cdc.gov/disasters/management.html
- NC CD Manual sheltering info- General Guidance for illness, handwashing
  - [Instructions for Nurses](#) (PDF) **-** added September 2019 Handouts
  - [Instructions for Shelter Residents](#) (PDF) - added September 2019 Handouts
- [Instructions for Shelter Residents Infographic](#) (PDF) **-** added September 2019 Handout

Personal Protective Equipment

- Cloth Face Covering Guidance - CDC
  https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/diy-cloth-face-coverings.html
- COVID-19 – How to Wear a Face Cloth (available in multiple languages) https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/how-to-wear-cloth-face-coverings.html
- NC DHHS FAQ's on Cloth Face Coverings (English and Spanish)
  https://files.nc.gov/covid/documents/about/managing-overall-health/FAQs-Cloth-Face-Coverings.pdf
  https://files.nc.gov/covid/documents/guidance/businesses/FAQs-on-Cloth-Face-Coverings-Spanish.pdf
- NC DHHS Interim Guidance on Cloth Face Coverings (English and Spanish) https://files.nc.gov/covid/documents/guidance/NCDHHS-Interim-Guidance-on-Face-Coverings.pdf
  https://files.nc.gov/covid/documents/guidance/NCDHHS-Interim-Guidance-Face-Coverings-Spanish.pdf
- COVID-19 Shelter Health Screening Using Personal Protective Equipment [COVIDShelterHealthScreeningUsingPPE.pdf](#)

Pets/Domestic Animals

- Interim Guidelines for Animal Health and Control of Disease Transmission in Pet Shelters.
  https://www.cdc.gov/disasters/animalhealthguidelines.html
- FEMA - Provides definitions, legal authority in a PPT
  https://www.fema.gov/pdf/conferences/iaconference/2010/wednesday_830am_household_pets_intro_1.pdf
- General COVID-19 FAQs (including Pets and Animals)
  https://www.cdc.gov/coronavirus/2019-ncov/faq.html#COVID-19-and-Animals

Access and Functional Needs Populations

- Closing the Gaps: Advancing Disaster Preparedness, Response and Recover for Older Adults - American Red Cross (ARC) https://www.redcross.org/content/dam/redcross/training-services/scientific-advisory-council/253901-03%20BRCR-Older%20Adults%20Whitepaper%20FINAL%201.23.2020.pdf
- Disaster Information for People with Chronic Conditions and Disabilities – resource list of guidance documents. Includes infographics tools https://www.cdc.gov/disasters/chronic.html
- Basic Covid-19 Information By And For People With Disabilities http://www.gmsavt.org/wp-content/uploads/2020/05/Part_1_Basic_Covid-19_Information.pdf
- Tips for the Public on Communicating with Deaf and Hard of Hearing People with Face Coverings (page 2) https://www.kingcounty.gov/depts/health/covid-19/care/~/media/depts/health/communicable-diseases/documents/c19/face-coverings-guidance-ASL.ashx
- Resource Documents for Emergency Preparedness (including picture communications boards for COVID-19 in English and Spanish, Handy Hand Washing Guides, and Wheelchair and Assistive Technology User Precautions for COVID-19 https://www1.ucdenver.edu/centers/center-for-inclusive-design-and-engineering/community-engagement/emergency-preparedness-for-individuals-with-disabilities